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June 8, 2005

Theodore Wickman, Director
American HealthCare Staffing Association
The Johnson Center
400 W. Front St. Suite 201-202
Traverse City, MI 49684

Dear Theodore,

Agnesian HealthCare over the past three years has increased their utilization of temporary staffing agencies because of increased patient volume. As a result, Agnesian had several contracts with temporary staffing agencies requiring a significant amount of coordination time from our Human Resource Consultants.

Since becoming a member of the American HealthCare Staffing Association (AHSA) the coordination time has been reduced and the process simplified. With access to a nationwide network of agencies through AHSA, we are quickly able to meet our temporary staffing needs with well qualified professionals. In three months we experienced a savings of \$6,724. In addition we also receive 8 hours of free orientation and a reduced overtime and holiday pay.

AHSA staff has been outstanding in responding to our needs in a timely manner. E-mails are answered within minutes and profiles are thorough. AHSA staff is very patient and responsive to our needs and questions. We are pleased to be a member of AHSA and look forward to an ongoing collaborative relationship.

Please feel free to share this letter with prospective new members. They may contact me at 920-926-5714 or e-mail rambo@agnesian.com.

Sincerely,

Madelyn Rambo, RN, MSN
Nurse Recruiter